

M.E.G.A.

Knowledge, ability professionalism, reliability and quality constitute the bases for all Company activities, and M.E.G.A. S.p.a. is specialized in production of forged steel fitting and special products to be used in piping systems, both in ferrous and nonferrous metals.

M.E.G.A. S.p.a. reckons the continuous improvement of its processes performance and of the Quality Management System is one of the strategic means for achieving company objectives.

M.E.G.A. S.p.a. management has decided to maintain a Quality Management System conforming to the Standard ISO 9001:2015, so as to answer to the market's demands requiring the achievement and maintenance of specified quality standards, which can be attained by quality focused culture, aimed at improving effectiveness and reduce non-quality costs.

Through the Quality Management System Organization, the Management promotes all necessary actions needed for develop processes and activities in order to:

- Fulfil contractual requirements (e.g. delivery date, quantity, marking etc.)
- Minimize the number of complaints with respect to the number of completed orders
- Minimize the quantity of non-conforming delivered products with respect to the quantity of supplied products
- Constantly prevent problems and lacks
- Increase Customer satisfaction

The Quality Management System is the means for obtaining and monitoring the achievement of such objectives.

This activity will be yearly documented and implemented by the Management, during the Management Review.

The Management appoints the Quality System Manager as Management Representative for implementing and maintaining the System according to the Standard ISO 9001:2015. The Quality System Manual is the reference document for the System definition.

The Quality System Manager is the highest authority for all issues concerning quality.

He has responsibility to:

- Ensure that processes needed for Quality Management System are established, implemented and maintained.
- Report to the Management on the performance of the Quality Management System and any need for improvement
- Ensure the promotion of awareness of Customer requirements throughout the organization.

All M.E.G.A. S.p.a. employee shall be committed to attain Quality – defined as the ability of coming through to Customer's expectations, satisfying Customer's needs and meeting Customer's requirements as well as all other requirements.

All Managers shall implement, in the relevant areas and departments, what stated in the Quality System Manual and the relevant documents.

The Managing Director

20/05/2021

Dr. Massimo Angeretti

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